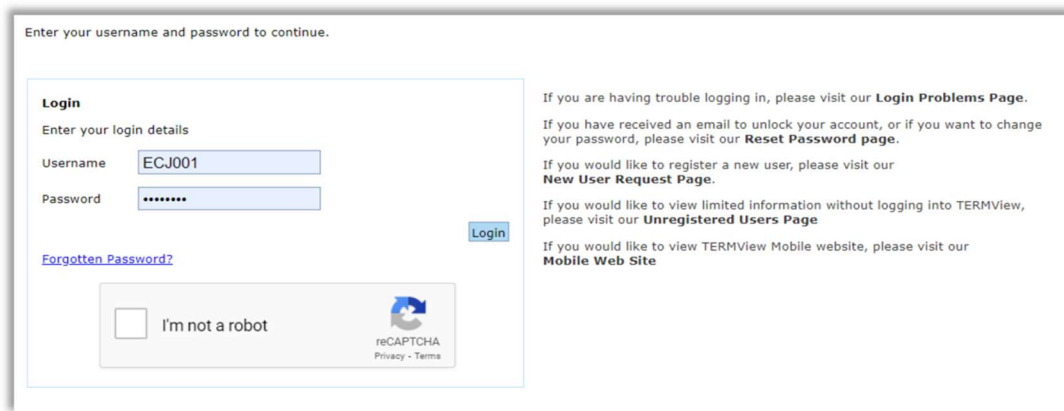


# Logging into TERMView with reCaptcha

1. Load <https://termview.apmterminals.com/TERMView/Login.aspx> in your browser.  
Please note that Google Chrome is the preferred browser.
2. Input your Username and Password, but do not click the “Login” button.



Enter your username and password to continue.

**Login**

Enter your login details

Username

Password

[Forgotten Password?](#)

☐ I'm not a robot

[reCAPTCHA](#)  
Privacy - Terms

Login

If you are having trouble logging in, please visit our **Login Problems Page**.

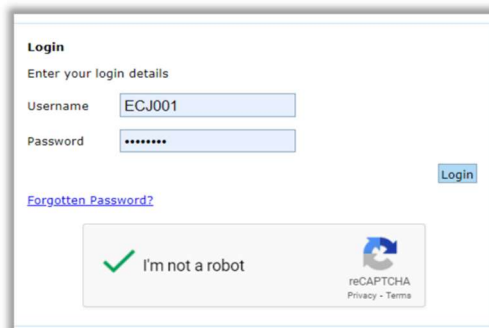
If you have received an email to unlock your account, or if you want to change your password, please visit our **Reset Password page**.

If you would like to register a new user, please visit our **New User Request Page**.

If you would like to view limited information without logging into TERMView, please visit our **Unregistered Users Page**

If you would like to view TERMView Mobile website, please visit our **Mobile Web Site**

3. Click inside the white box that precedes the “I’m not a robot” text. You may be prompted to select pictures that further prove you are not a robot. Follow the prompts, selecting the proper pictures, until the green checkmark appears as shown below.



**Login**

Enter your login details

Username

Password

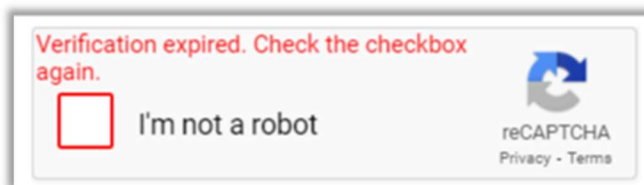
[Forgotten Password?](#)

☒ I'm not a robot

[reCAPTCHA](#)  
Privacy - Terms

Login

4. Click the “Login” button. Do not wait long to do so. If you do, **you may exceed the time limit on the green checkmark and need to repeat step 3**. You’ll know when you have exceeded the time limit when you see:



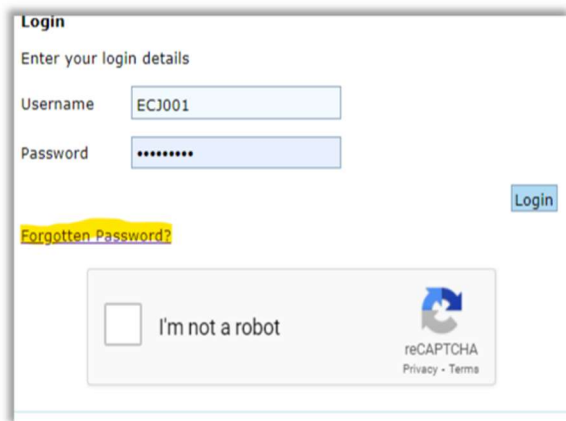
Verification expired. Check the checkbox again.

☐ I'm not a robot

[reCAPTCHA](#)  
Privacy - Terms

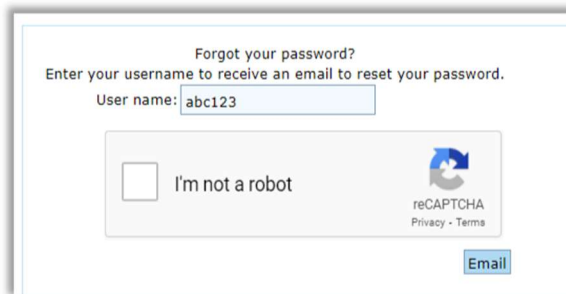
# Using reCaptcha on the Forgotten Password page

1. Click the “Forgotten Password?” link.



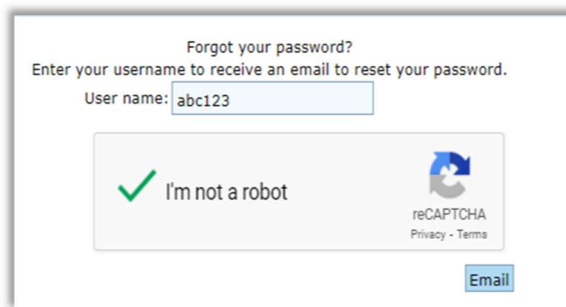
The screenshot shows a login form titled "Login" with the instruction "Enter your login details". It contains two input fields: "Username" with the value "ECJ001" and "Password" with masked characters. A "Login" button is to the right. Below the password field, the link "Forgotten Password?" is highlighted in yellow. At the bottom, there is a reCAPTCHA widget with the text "I'm not a robot" and a checkbox.

2. Enter your Username.



The screenshot shows the "Forgot your password?" page. It asks the user to "Enter your username to receive an email to reset your password." The "User name:" field is filled with "abc123". Below the field is a reCAPTCHA widget with the text "I'm not a robot" and a checkbox. An "Email" button is at the bottom right.

3. Check the box next to “I’m not a robot” and answer any picture prompts that may come up until the box is checked in green like below.



This screenshot is identical to the previous one, but the checkbox next to "I'm not a robot" is now checked and marked with a green checkmark, indicating successful completion of the reCAPTCHA test.

4. Click the “Email” button. As with the “Login” button, there is a timeout, so do this within 30 seconds of completing the “I’m not a robot” test.